



**Asia Masters Center**

## **The Transition to E-Government – The Experience of Developed Countries into E-Government**



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### **Course Objective**

- Gain a familiarity with the basic concepts, terminology and technology of e-commerce/e-government.
- Develop skills to critically evaluate government web sites and eservices against current “best practice” principles and standards.
- Understand the major federal and state laws and regulations impacting the evolution of e-government.
- Be able to articulate the policy and social issues facing agencies in implementing e-government initiatives.
- Be able to apply basic business case and government IT management concepts in preparing e-government proposals, plans or strategies.

### **Target Audience**

- Information Technology Officers
- Governance Managers
- Information Technology Division Managers , Head of Units

## Course Outline

### ➤ Day1

- Government/Non-Profit Web Site Development and Analysis
- Explanations of Sessions/Class Introductions
- Discussion of Course Reference Sites
- Overview of trends driving the development of e-government/ecommerce
- Discussion of Web Site Evaluation Assignment
- Web Site Design and Web Site Evaluation
- Citizen Centric Web Design
- Involving stakeholders in e-government site development
- Techniques for evaluating web sites
- Overview of Key E-Government Practices and Applications
- Citizen to Government
- Government to Government

### ➤ Day2

- Policy Issues in eGovernment
- Public Access & Government Transparency
- e-Democracy and On-line Activism
- Government efforts to encourage citizen participation
- Blogging and internet campaigns
- Presentation of Student Web Site Evaluations



- Privacy and Security Issues
- Information security management
- Computer surveillance
- Data mining
- e-Government Related Legislation
- The “Digital Divide”

### ➤ Day 3

- IT Planning and Management
- Information Technology for eGovernment Applications
- Communications Over the Internet: Telecommunications and Internet Protocols

### ➤ Day 4

- Techniques and Tools for Transactions and Data Exchange
- GIS Applications Case Study– Work Flow Analysis
- Business Case Development and IT Project Planning
- Identifying relevant criteria/process considerations
- Customers/stakeholders
- Cost-Benefit principles for IT projects
- Tracking performance of e-gov sites In class discussion

➤ **Day 5**

- Concepts in IT Management for Governments and Non-profits
- Organizational structures in e-government
- State & federal e-government plans/strategies
- Introduction to enterprise architecture
- Trends in outsourcing
- Use of open source applications in government

➤ **The Feature Of Asia Master Training And Development Center**

- we pick up the customer from the airport to the hotel.
- we give the participant training bag includes all the necessary tools for the course.
- Working within groups to achieve the best results.
- All our courses are confirmed and we do not postpone or cancel the courses regardless of the number of participants in the course.
- We can assist you in booking hotels at discounted prices if you wish to book through us.
- We offer the certificate from Asia Masters Center for Training and Administrative Development.

➡ **The Cost Of The Training Program Includes The Following:**

- 1) Scientific article on flash memory.
- 2) Training Room.
- 3) Training.
- 4) Coffee break.
- 5) The training bag includes all the tools for the course.

**Price (USD)**

**Communicate with the training department  
to know the participation fees**

➤ **There are offers and discounts for groups**

**The details of the bank account**

**Bank name: CIMB Bank Berhad**

**Account name: Asia Masters Center SDN. BHD**

**Bank account number: 80-0733590-5**

**Swift code: CIBBMYKL**

**IBAN: Null**

