

# Managing & Motivating Towards Excellence Skills, Competencies, Traits & Techniques





# Managing & Motivating Towards Excellence: Skills, Competencies, Traits & Techniques



# **Course Objective**

- ➤ Gain insights into their own strengths and weaknesses and leadership styles
- ➤ Be able to understand the emotional makeup of their teams, colleagues and customers
- ➤ Have begun to develop leadership competencies and skills to motivate employees
- > Understand and begin to practice innovative leadership
- ➤ Have built a foundation for continuous Improvement
- ➤ Be able to harness their employees' emotional intelligence to release creativity in the workplace
- ➤ Understand and practice key people skills to motivate towards excellence



# **Target Audience**

- > managers
- > senior buyers
- > project managers, civil engineers
- > construction managers
- > contractors, sub-contractors
- > site engineers, senior management
- > government agencies
- > architects, construction professionals
- ➤ anyone responsible for purchasing at a senior level who seeks to enhance their skills further.
- > Purchasing and supply chain managersProject managers





# **Course Outline**

#### DAY 1

- > The Manager as a Strategist
- > The changing reality of organizational life
- ➤ New challenges and roles of the surviving manager
- > Stakeholder analysis
- > The challenges of motivating employees
- > Strategic performance drivers of an effective organization
- > The difference between leading and managing
- Creating a compelling strategic vision
- > The power of living the values

#### DAY 2

- > The Manager as a Coach
- > Personal leadership styles
- Creating a personal legacy
- ➤ Case study Leadership: The Art of Possibilities
- ➤ The value of good relationships
- > The impact of expectations on performance
- Engaging employees on setting stretch goals
- > Effective coaching meetings
- Creating individualized learning plans

#### DAY 3

- ➤ The Manager as the Project Team Facilitator
- ➤ Meetings: the #1 time waster
- ➤ Reducing meeting times by 50% and more
- > The role of the facilitator
- > The 5 types of meetings
- > Creating an agenda that focuses process and content



➤ Dealing with behaviours

dysfunctional meeting

- > Encouraging creativity and innovation
- Ensuring that accountability is clear and actions are followed up

# DAY 4

- > The Manager as Team Leader
- > Teamwork best practices
- Creating a high-performance team
- > Empowerment and its link to performance
- > Team decision making: when and how to achieve a consensus
- > Performance measurement
- > The 4 stages of team development
- > Team-building techniques
- > Conflict resolution
- > Recognition and reward

#### DAY 5

- ➤ The Manager as Change Agent
- ➤ The challenge of personal change
- > Six typical reaction to change
- > The top attributes of change agents
- ➤ Influencing upward
- > Six sources of power
- > The importance of humility
- > The secrets of assertiveness
- ➤ When to seek help



# > The Feature Of Asia Master Training And Development Center

- we pick up the customer from the airport to the hotel.
- we give the participant training bag includes all the necessary tools for the course.
- Working within groups to achieve the best results.
- All our courses are confirmed and we do not postpone or cancel the courses regardless of the number of participants in the course.
- We can assist you in booking hotels at discounted prices if you wish to book through us.
- We offer the certificate from Asia Masters Center for Training and Administrative Development.



# The Cost Of The Training Program Includes The Following:

- 1) Scientific article on flash memory.
- 2) Training Room.
- 3) Training.
- 4) Coffee break.
- 5) The training bag includes all the tools for the course.



# Price (USD)

# Communicate with the training department to know the participation fees

> There are offers and discounts for groups

# The details of the bank account

**Bank name: CIMB Bank Berhad** 

**Account name: Asia Masters Center SDN. BHD** 

Bank account number: 80-0733590-5

**Swift code: CIBBMYKL** 

**IBAN: Null**