



Asia Masters Center

Preparatory operations management, strategic logistics & effective supply chain





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➔ Course Objective

- After completing this course you will have a thorough understanding of competitive advantages, strategic plans, activities and critical decisions that are required when managing operations in an organization. You will know the characteristics of an operations manager and the relationship between operations, productivity and competitiveness. This course will help you gain a good **knowledge** of inventory and quality management.

➔ Target Audience

- This course will mainly benefit to purchasing managers, senior buyers, project managers, civil engineers, construction managers, contractors, sub-contractors, site engineers, senior management, and government agencies, architects, construction professionals, and anyone responsible for purchasing at a senior level who seeks to enhance their skills further.



Course Outline

➤ **Day 1**

- Operations Management
- Operations management: introduction
- Definition – operations management
- Operations management: distinction between manufacturing and service organizations
- Characteristics of operations managers
- Operations management: relationship between operations, productivity and competitiveness

➤ **Day 2**

- OPERATIONS MANAGEMENT STRATEGIES
- Operations management strategies
- Operations management strategies: capacity planning
- Operations management strategies: facilities location planning
- Operations management
- Operations management strategies: facilities layout planning
- Operations management strategies – aggregate planning
- Operations Management Strategies: Scheduling
- Operations management strategies: materials requirement planning
- Operations management strategies: maintenance control
- Operations management strategies: evaluation of performance

➤ **Day 3**

➤ **APPLYING OPERATIONS MANAGEMENT**

- Application of operations management systems: inventory management
- Operations management: inventory management techniques
- Operations management: inventory management techniques
- Operations management: inventory management techniques
- Operations management: quality management

➤ **Day 4**

- Plant and Supporting Facilities
- Facilities task cycle
- Criteria for equipment selection
- Handling risks
- Facility layout
- Maintenance
- Summary
- Further reading

➤ **Day 5**

- People and Quality
- Quality: basic definitions and system
- Customer-supplier chains
- Total quality management (TQM)
- Tools and techniques of quality
- Implementation of TQM
- Summary
- References
- Further reading

➤ **The Feature Of Asia Master Training And Development Center**

- we pick up the customer from the airport to the hotel.
- we give the participant training bag includes all the necessary tools for the course.
- Working within groups to achieve the best results.
- All our courses are confirmed and we do not postpone or cancel the courses regardless of the number of participants in the course.
- We can assist you in booking hotels at discounted prices if you wish to book through us.
- We offer the certificate from Asia Masters Center for Training and Administrative Development.

➔ **The Cost Of The Training Program Includes The Following:**

- 1) Scientific article on flash memory.
- 2) Training Room.
- 3) Training.
- 4) Coffee break.
- 5) The training bag includes all the tools for the course.



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Price (USD)

Communicate with the training department
to know the participation fees

➤ **There are offers and discounts for groups**

The details of the bank account

Bank name: CIMB Bank Berhad

Account name: Asia Masters Center SDN. BHD

Bank account number: 80-0733590-5

Swift code: CIBBMYKL

IBAN: Null