Management Strategies for IT Department

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➡ Course Objective

➢ Develop security strategic plans that incorporate business and organizational drivers

➢ Develop and assess information security policy

➢ Use management and leadership techniques to motivate and inspire your teams

➡ Target Audience

➢ CISOs

➢ Information Security Officers

➢ Security Directors

➢ Security Managers

➢ Aspiring Security Leaders

➢ Other Security Personnel Who Have Team Lead or Management Responsibilities

➡ **Course Outline**

- ➢ **Day 1**
- ➢ Strategic Planning Foundations
- ➢ Topics
- ➢ Vision and Mission Statements
- ➢ What they tell you about the organization
- ➢ Developing a security team mission statement that aligns with organizational goals
- ➢ Stakeholder Management
- ➢ Learn to identify, understand, and manage stakeholders in order to make the security team more successful
- ➢ PEST Analysis
- ➢ Identify market forces that drive the business in order to better understand business goals
- ➢ Porter's Five Forces
- ➢ Understand how business leaders develop strategy
- ➢ Apply this analysis to security vendors so you can make more informed purchase decisions
- ➢ Threat Actors
- ➢ Understand attacker motivations and techniques
- ➢ Review real-word attack scenarios
- ➢ Asset Analysis
- ➢ Understand assets that are most valuable to the business and are of interest to attackers
- ➢ Threat Analysis
- ➢ Learn how the intrusion kill chain and threat intelligence can inform strategic planning

- ➢ **Day 2**
- ➢ Strategic Roadmap Development
- ➢ Topics
- ➢ Historical Analysis
- ➢ Analyze the past in order to understand the probable future
- ➢ Values and Culture
- ➢ Understand the values and culture of your organization in order to align security with the corporate culture and define acceptable working norms
- ➢ SWOT Analysis
- ➢ Understand current Strengths, Weaknesses, Opportunities, and Threats
- ➢ Vision and Innovation
- ➢ Sustaining versus disruptive innovation
- ➢ Jobs To Be Done Theory
- ➢ Learning to innovate with the business
- ➢ How to provide value to stakeholders
- ➢ Security Framework
- ➢ NIST Cybersecurity Framework
- ➢ Measuring maturity
- ➢ Gap Analysis
- ➢ Identifying what needs to be done
- ➢ Roadmap Development
- ➢ Identifying what should be done first
- ➢ Business Case Development
- ➢ Approaches to obtaining funding
- ➢ Metrics and Dashboards
- ➢ Developing effective metrics
- ➢ Marketing and Executive Communications
- ➢ Promoting the work of the security team

- **Day 3**
- Security Policy Development and Assessment
- Topics
- Purpose of Policy
- Role of policy
- Establishing acceptable bounds for behavior
- Empowering employees to do the right thing
- How policy protects people, organizations, and information
- Relationship of mission statement to policy
- Policy Gap Analysis
- Policy versus procedure
- Policy needs assessment
- Policy Development
- Governing policy
- Issue-specific policy
- Positive and negative tone
- Policy Review
- Using the SMART approach
- Policy review and assessment process
- Awareness and Training
- Role of psychology in implementing policy
- Organizational culture

➢ **Day 4**
➢ Leadership and Management Competencies
➢ Topics
➢ Leadership Building Blocks
➢ Creating and Developing Teams
➢ Coaching and Mentoring
➢ Customer Service Focus
➢ Conflict Resolution
➢ Effective Communication
➢ Leading through Change
➢ Relationship Building
➢ Motivation and Self-direction
➢ Teamwork
➢ Leadership Development

➢ **Day 5**
➢ Strategic Planning Workshop
➢ Topics
➢ Case study topics include:
➢ Creating a Security Plan for the CEO
➢ Understanding Business Priorities
➢ Enabling Business Innovation
➢ Working with BYODs
➢ Effective Communication
➢ Stakeholder Management

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